

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

### **Code Enforcement**

**1100 Block of Baker:** Complaints and observations of transients camping and urinating on the business property. **Visited location and observed evidence to support the complaint. Transients made aware of complaint and left the area. Manager/owner working with PD to enforce trespass laws.**

**2900 Block of Bristol:** Continuing reports of transient encampments along/in the Flood Channel. Also reports of party-goers loitering at night. **OC Public Works notified and will clear the area when schedule allows. The Flood Control area is County property.**

**2800 Block of Harbor Blvd (Two separate locations):**

- Report and observation of large group of transients camping and trash/debris scattered on a vacated business property. **PD aware and has cleared the area. Neighboring business was aware but did not report activity. Property owner has been contacted to secure the property.**
- Observed male transient camping inside trash enclosure of a vacant business property. Also observed unsecured entrance door and heard water running inside. **PD called to secure the building. Evidence of possible attempted theft of copper. Water pipe had been cut and water had to be shut off. Property manager on scene. Property to hire security patrol until new lease is in effect.**

**100 Block of 18<sup>th</sup> St:** Report of transient squatters living in vacant property. **Contractor contacted and ordered to properly secure the buildings until scheduled demo.**

**2800 Block of Fairview:** Observed male and female transients camping in a doorway of a private property where past trespass and vandalism has occurred. **Couple contacted and made aware of the private property. Couple stated they wanted to get into a recovery program so I gave them our Outreach worker contact information and schedule for office appointment. Couple did not keep the appointment. Property has since reported new acts of vandalism.**

### **Outreach**

**Contact:** Outreach met with a recently employed client at Church of Christ. Outreach discussed potential rental housing options with client. However, client declined efforts for rental housing options due to personal financial circumstances.

**Contact:** Outreach made contact with a chronically homeless client. The client is motivated to gain custody of her grandchild, whose mother is homeless and drug addicted. Because of this, the client has gotten a job and a reliable form of communication via email address. Outreach has connected the client to Mercy House to assist the client with housing.

**New Client:** A female client, currently residing with her son in Costa Mesa, contacted Outreach for an intake. She asked about changing her primary caregiver and moving in with her daughter. Outreach provided the client with senior housing and affordable housing resources and assisted in a limited housing search. It was explained to her that rents in Orange County are extremely high and that she might want to reconsider changing her living situation at this time.

**New Client:** Outreach and OC Mental Health met with young man in the Lions Park vicinity. This Client was visibly distressed and upset over a family member's recent reoccurrence of cancer and was involved in a heated argument at a bus stop with another passerby. The client currently reported that he is not homeless. OC Mental Health provided contact information for a cancer support group as well as county mental health services.

**New Client Linkage Mental Health:** Outreach and OC Mental Health met with Susan, a homeless woman from Huntington Beach. This client reported that her mother passed away in July. She was currently exhibiting serious mental health symptoms and has been placed on a legal hold in the past. OC Mental Health provided community mental health linkages and a bus pass.

**New Client Linkage Social Services:** Jamie and Chris are former recovery home clients who dropped out. Both are from out of state. The clients expressed the need to get connected with general relief and food stamps. Outreach counseled these individuals that it was expensive to live here and without jobs, their chances of relapsing were high. They stated they had already relapsed, but had nowhere to go.

**New Client Linkage Documentation:** Outreach came into contact with a homeless woman at local church. The client was previously staying at Collette's House, but became homeless after one year. Outreach encouraged client to setup an appointment with Social Security even though she was reluctant to do so, due to a pending disability case. Outreach arranged for client to stay one night at the First Baptist Church Emergency Shelter.

**New Client Linkage Mental Health:** Gerald suffers with kidney disease and other serious medical conditions which are possibly contagious. He was found in Lion's Park by Outreach and OC Mental Health. Through medical documentation, it was found that this client was recently released from the hospital. Outreach is trying to find permanent housing resources and OC Mental Health is arranging an appointment for the client.

**Linkage Mental Health:** Longtime client who was briefly linked to Oasis, requested to be referred back to Oasis. Client is determined to stay with Oasis long term. Outreach contacted the client regarding an appointment, but client has since declined assistance.

**Linkage Mental Health:** Outreach and OC Mental Health, with the help of the Costa Mesa Police Department, found a transgender client who has been involved in a variety of nuisance activities. Client was given information regarding resources for him in the LGBT community. OC Mental Health will continue efforts to get client connected to LGBT resources in Santa Ana.

**Linkage Mental Health:** A client who had been released from jail and living on the streets of Costa Mesa was linked to OC Mental Health again. OC Mental Health had some new information for him regarding his anger issues, but client was not willing to try anything and later that week was picked up and put back in jail on probation violations.

**Linkage Documentation:** Outreach submitted a transitional housing application for client whom the police department referred. She is a chronically homeless disabled senior. A room became available at one of their homes. Taxi was ordered for client and Outreach met her there to see the house and fill out the paperwork. **Move in day was scheduled for the following week; however client has now informed Outreach that she would prefer living outside rather than move to this rental.**

**Linkage Documentation/ Housing Assessment:** Outreach administered a housing assessment to a chronically homeless client. The client scored high on the assessment and verification documentation is pending. In addition to this, Outreach linked client to county mental health services for a detox program in Long Beach.

**Linkage Documentation:** Local veteran, who was previously given information for Social Services, is now ready to be connected with the VA for other benefits.

**Linkage Documentation:** Outreach and SOS have begun linking a chronically homeless client to for housing. The client meets eligibility for housing through re-administration of the housing assessment. The SOS Homeless Coordinator will assist the client with other documentation. This client has repeatedly missed appointments for housing and mental health assistance for several years. It is hoped that with the guidance of SOS, Outreach will be able to assist him.

**Linkage Social Services:** Outreach made an appointment with Public Consulting Group regarding client's disability case for next week. Public Consulting Group contracts with the County of Orange to assist homeless clients who are either connected with General Relief or linked with County Mental Health. If eligible, they will assist the client with extensive medical documentation is needed for the appointment.

**Linkage Social Services:** Police Department asked Outreach to assist chronically homeless, substance addicted and disabled client on Harbor Blvd. Outreach arranged for client to have shower so that he could attend doctor's appointment with Public Health Nurse. In addition to this, Outreach made an appointment with Social Security. Outreach also re-administered a housing assessment which will assist him in obtaining permanent supportive housing.

**Linkage Other:** Mercy House was contacted to schedule appointment for intake for a Costa Mesa couple needing rental assistance. Couple is currently staying with a friend on an emergency basis.

**Other:** Outreach heard back from American Family Housing Director regarding homeless client's application status. Currently, client is working full-time and eligible for available units. He will be receiving a call from director to schedule an interview for intake into program.

**Other:** Outreach spoke with Broken Hearts Ministries about re-linkage for services for chronically disabled elderly client. Client is currently going through surgery. Outreach will follow up with doctor as needed and is in the process of finding a placements that include skilled nursing facilities, assisted living, or board and care options for the client that best serves his medical needs.

**Other:** Outreach followed up on trauma and anxiety support group meeting for Saturday program at Crossing hosted by Well programs through Child Abuse Prevention Center.

**Field Support:** Outreach has collaborated with Code Enforcement on an early morning ride along. During this time, Outreach and Code Enforcement encountered a homeless male from Pasadena. With the assistance of Costa Mesa Police, medical attention was offered, he declined all assistance of medical aid.

**Housed Independently:** Outreach was informed that client who is a part of the Community Impact Team program found housing and moved in this week.